

RECEIVED
CENTRAL FAX CENTER

SUITER • SWANTZ PC LLO
14301 FNB PARKWAY, SUITE 220
OMAHA, NE 68154-5299
(402) 496-0300 Telephone
(402) 496-0333 Facsimile

JUN 11 2008

FACSIMILE TRANSMITTAL LETTER

CONFIDENTIALITY NOTICE: The information contained in this facsimile message and the documents accompanying this facsimile message are attorney privileged and confidential information intended only for the use of the individual or entity named below. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone, and return the original message to us at the before mentioned address via the U.S. Postal Service.

DATE: June 11, 2008

TO: Examiner Nunez, Jordany
United States Patent and Trademark Office
Group Art Unit 2179
(571) 273-8300 Facsimile

FROM: Gerald M. Keller
SUITER • SWANTZ PC LLO

SUBJECT: Serial No: 10/660,063
Filed: September 11, 2003
Title: Apparatus, Method and Computer Program for Adding Context to a Chat Transcript
Docket No: AUS920020082US1

PAGES: Eleven (11) including this cover page.

MESSAGE: Attached please find a *Amendment and Response to the Office Action Dated March 11, 2008* for filing in the above referenced application.

If you have any questions, please
contact (402) 496-0300.

Application No. 10/660,063
 Amendment and Response to the Office Action Dated March 11, 2008

RECEIVED
 CENTRAL PAY CENTER
JUN 11 2008

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : Benyon, et al.
 Serial No. : 10/660,063
 Filed : September 11, 2003
 Art Unit : 2179
 Examiner : Nunez, Jordany
 Title : APPARATUS, METHOD AND COMPUTER PROGRAM FOR
 ADDING CONTEXT TO A CHAT TRANSCRIPT

Mail Stop Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO THE OFFICE ACTION DATED MARCH 11, 2008

CERTIFICATE OF MAILING 37 C.F.R. §1.10

I hereby certify that, on the date shown below, this correspondence is being:

MAILING

- deposited with the United States Postal Service
 with sufficient postage as first class mail in an
 envelope addressed to Commissioner for
 Patents, P.O. Box 1450, Alexandria, VA
 22313-1450.


 Shirley Dunne

FACSIMILE

- transmitted by facsimile to the
 Patent and Trademark Office at
 (571) 273-8300.

Date: June 11, 2008

Dear Examiner:

This is an Amendment filed in response to the Office Action dated March 11, 2008, for which the three-month shortened statutory period for reply is set to expire on June 11, 2008. The Commissioner is hereby authorized to grant any needed extension of time and to charge any additional fees which may be required for this Response, or credit any overpayment to Deposit Account No. 09-0447.

Entry of the Amendment and consideration of the Remarks/Arguments that follow is respectfully requested.

**Application No. 10/660,063
Preliminary Amendment and Response to the Final Office Action Dated June 26, 2007 and the
Advisory Action dated September 13, 2007**

Dear Examiner:

In response to the Office Action dated March 11, 2008:

Amendments to Claims begin on page 3 of this paper.

Remarks/Arguments begin on page 6 of this paper.